

Policies and Procedures

Cattery Visitor Policy

Visitor Restrictions

Visitor is defined as any quest who is not a current volunteer.

- 1. No visitor of any age may be unattended in any building or enclosure which houses animals. If a staff member or a volunteer is unable to supervise the visitation, the visitor will have to wait until they are available.
- 2. All visitors under the age of 18 must be accompanied by a parent/guardian at all times.
- 3. There will be no running, jumping, or screaming permitted in the buildings or enclosures.
- 4. No visitor under the age of 18 may remove a cat from any enclosure. The adult parent/guardian or a staff member/volunteer must remove the cat and remain in control of the animal and situation at all times.
- 5. No dogs may enter the cattery or any cat enclosure without MOD approval, with the exception of registered service animals in accordance with the ADA.
- 6. The number of people inside an enclosure at one time will be limited to ensure safety. This should not exceed three total people of any age but may be less depending on the individual animals housed inside.
- 7. All visitors and volunteers are subject to direction from staff members to prevent incidents.
- 8. At Offsite Locations, a staff member must be present for any public or volunteer interactions with the cats. (Volunteers may not work with the cats without a staff member present.)
- 9. Visitors who refuse direction and/or create unsafe situations will be asked to leave.

Volunteer Restrictions (by age)

- 16+ may be unaccompanied with a signed parental waiver on file
- 12-15 may only handle cats with a parent present
- Under 12 years cannot handle a cat at all